



DISCUSSION I – PRESENTING IDEAS SUGGESTED SITUATIONS

Activity 1: Fund Raising

Students are required to participate in fund raising activities to raise money for their annual trip to a favorite holiday destination in Malaysia. The students are to brainstorm on different activities that can be conducted during the weekends or holidays to raise fund.

Some of the possible ideas for fund raising activities include:

- selling soft drinks, T-shirts and/or prepaid phone cards
- conducting a car wash carnival
- selling tickets for featured or up-coming movies

Activity 2: How to improve students' academic performance

Students' academic performances in semester one of your faculty have recorded the lowest for the last 4 semesters. In addition, the faculty is also ranked 10 out of 22 faculties in the University as far as academic performance is in concerned. As elected student leaders of your faculty, you have to brainstorm and come up with ideas on how to improve the academic performance of the Part 1 students.

Some of the possible ideas for academic improvement include:

- conducting tutor-tutee sessions between seniors and part 1 students
- conducting a talk or seminar on "how to improve" in learning
- getting special and dedicated consulting sessions with lecturers

DISCUSSION 2 – PROBLEM SOLVING

SUGGESTED SITUATIONS

Activity 1: Save the newspaper, save your job.

Imagine that you work for a local newspaper. The paper is in serious financial trouble and may go bankrupt. Some of the problems include: few human-interest stories, boring comics, little advertising, poor circulation, and little material of interest to young people. Working in a group, find solutions to save the newspaper and your job.

Activity 2: Issues with Technology at your workplace.

Few of your employees have been identified to waste company's time spending too much time on the Internet during office hours. They have been caught surfing the Internet, conducting private on-line chatting and sending frequent e-mails. As executive officers of the company, you are required to solve this issue.

Activity 3: Dealing with incompetence in others.

As a senior manager, you have asked one of your subordinates in another department to send you a simple update on a project...but nothing happens. So, you call again and follow up with an e-mail, still no results. You happen to be in that department, so you decide to stop by and the result is...."What was that you needed again?"

What will you do to resolve this issue?

NOTE:

- Quite often the problem is not incompetence but overwork, not enough staffing, poor training, or lack of motivation, lack of information.
- Being understanding will go further in getting you what you want--and may help the other person better meet the next challenge.

MEETING (Case Study)

SUGGESTED SITUATIONS → please refer to the prescribed TEXT.